

Parking

You can park in any of the public car parks onsite at a rate of €2.70 per hour up to a maximum daily charge of €15. A reduced daily rate of €10 is available to patients/carers/visitors by contacting a member of the Security department.

Our parking ticket machines now accept both cash and card payment.

Parking for the disabled is available outside the Main Hospital Entrance and outside the Emergency Department.

Shop

The hospital shop is run by a private company and is located on the Main Hospital Concourse near Main Reception.

Opening hours

Monday to Friday 7:30am - 8:30pm
Saturday & Sunday 9:00am - 8:00pm

Cafés

Coffee Doc Cafés: There are two Coffee Doc+ Cafes in CUH, one located in the Cardiac Renal Centre Atrium (*eat in and take away service available*) and in the Outpatients Department Foyer (*take away service only*)

The Fastnet Café: Located near the chapel on the main concourse (*eat in and take away service available*)

Taxi Services

Free-phone taxi phone is located in the by CUH Main Reception.

Public Transport

There are 7 Cork City Bus routes regularly stopping at the Hospital (Bus Route: 208, 219, 216, 214, 201, 220, 205) as well as a host of expressway regional services (Bus route: 236, 237, 239).

Cork University Hospital is a
Green Flag Campus



Cork University Hospital is a
Smoke Free Campus since
2010

Smoking cigarettes or ecigarettes including
vaping is not permitted anywhere on the hospital
grounds



Contact Us

Cork University Hospital

Tel. +353 (0)21 454 6400

Website: www.cuh.hse.ie

Visitor Information Leaflet

Cork University Hospital



Welcome to Cork University Hospital

We welcome visitors to Cork University Hospital (CUH) and realise the importance of such visits for the well-being of our patients. We ask that visitors equally respect the peace and quiet also required for patients' rest and recovery.

Visiting the Hospital

Visiting times will be arranged by each ward on an individual appointment basis.

PLEASE WEAR A MASK AT ALL TIMES

Only 1 visitor will be permitted per patient for a 30 minute duration

Only two visitors allowed in a multi-bed room at any one time

Children are not permitted to visit patients

- **Physical distancing guidelines are in place throughout the hospital and must be strictly adhered to**
- **All non-essential items must be left at home and not carried on your person into the hospital**
- **A symptom check will be required on entry. All information will be managed in-line with GDPR regulations**

As a visitor to our hospital we ask you to...

- **Please use the hand hygiene facilities available when entering and exiting the hospital and wards**
- **Do not visit if you feel unwell especially with symptoms of cough, high temperature, loss of taste of sense/ smell and/or diarrhoea**
- Consult Security Personnel at Main Reception prior to visiting the ward
- All visitors should enter and exit via CUH main reception entrance
- Please respect a patients request to decline visitors
- Consider other patients' needs for rest and privacy
- Be polite and courteous and comply with any request to leave the patient's room, to facilitate care or adhere to our visiting time policy.
- Have consideration for staff doing their job
- Do not unplug any electrical device attached to the patient and be alert to cabling in the environment
- Taking of photography and videography of any kind via mobile phones and cameras is not permitted

- Help keep our hospital clean and inform staff of any cleaning concerns
- In compliance with GDPR regulations a visitor should never read the medical records of a patient and/or family member
- Comply with isolation policies and signage
- Visitors are asked to refrain from touching dressings, drips, catheters and infusions and any hospital equipment
- Be responsible for the safety and security of your own belongings
- Visitors are requested not to sit or lie on patient beds
- Visitors are requested not to bring in food/beverages for patients without prior consultation with nursing/medical staff
- There is no visitor access to unauthorised areas, e.g. ward kitchens, utility rooms etc
- Visitors are requested to comply with car parking regulations
- Visitors are asked to refrain from gifting/bringing flowers or floral arrangements to patients
- Visitors are requested never to visit while under the influence of alcohol or drug
- Threatening, intimidating, aggressive or abusive behaviour will not be tolerated.

Visiting Restrictions will be reviewed regularly and changed accordingly in line with HSE Public Health Guidelines.

For more information on visiting our hospital please go to: www.cuh.hse.ie/Patients-Visitors/Visiting-The-Hospital/